Privacy Policy for Dream Kitchen

Last Updated: October 21, 2026

Welcome to Dream Kitchen. We respect your privacy and are committed to protecting your personal information in compliance with the Protection of Personal Information Act (POPIA) and other applicable data protection laws.

This Privacy Policy explains how Dream Kitchen collects, uses, discloses, and safeguards your information when you visit our website, interact with us, or use our services.

1. Information We Collect

We may collect personal information that you voluntarily provide to us when you:

- Fill out a contact, booking, or inquiry form on our website.
- Sign up for our newsletter.
- Reach out to us via email, phone, or WhatsApp.
- Request quotes or services.

The personal information we collect may include:

- **Contact Details:** Name, email address, phone number, and physical address.
- **Project Specifications:** Information regarding kitchen design, preferences, or service requirements.
- **Usage & Device Data:** IP address, browser type, pages visited, and interaction data collected via standard web cookies and analytics tool.

2. How We Use Your Information

We process your personal information for the following purposes:

- To respond to your inquiries, provide quotes, and deliver our services.
- To schedule appointments and manage customer service interactions.
- To send updates, promotional communications, and newsletters (if subscribed).
- To maintain, improve, and optimize our website experience.
- To comply with legal and regulatory obligations, including POPIA compliance.

3. Information Sharing and Disclosure

Dream Kitchen does not sell, trade, or rent your personal information to third parties. We may share your information only in the following instances:

- **Service Providers:** Trusted third-party vendors who assist in operating our website, managing business operations, or delivering services (e.g., hosting providers, IT support), subject to strict confidentiality agreements.
- **Legal Requirements:** When required to do so by law, court order, or governmental regulations.

4. Protection of Personal Information (POPIA Compliance)

We take reasonable technical and organizational measures to ensure your personal data is stored securely and protected against unauthorized access, loss, misuse, or alteration.

5. Your Rights

Under POPIA and applicable privacy laws, you have the right to:

- **Access:** Request a copy of the personal information we hold about you.
- **Correction:** Request correction or updating of any inaccurate or incomplete personal information.
- **Deletion:** Request the erasure of your personal data where applicable.
- **Objection:** Object to the processing of your personal data for direct marketing or specific purposes.

To exercise any of these rights, please contact us using the information below.

6. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance your browsing experience, analyze web traffic, and understand user behavior. You can choose to disable cookies through your browser settings, though some website features may not function optimally as a result.

7. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how your personal information is handled, please contact us at:

- **Business Name:** Dream Kitchen
- **Email Address:** bcdeedee9@gmail.com
- **Phone Number:** 0846405173
- **Physical Address:** 17 Pama Crescent, Pama Villa, Kuils River